

# GAMEDAY GOLF

## EVENT REFUND & CANCELLATION POLICY

### **GameDay Golf and Odyssey Entertainment Marketing**

We ask that you please ensure you register for the correct Event and choose the addons relevant to your requirements. Should you require assistance at any time please do not hesitate to contact Odyssey Entertainment Marketing via email at [odysseyeventsinfo@gmail.com](mailto:odysseyeventsinfo@gmail.com) prior to finalizing your registration. Refunds are not payable if you simply change your mind, however, if your circumstances change please contact Odyssey Entertainment Marketing immediately via email at [odysseyeventsinfo@gmail.com](mailto:odysseyeventsinfo@gmail.com) to amend your registration or associated requirements.

### **Registration Cancellation Policy**

Should your circumstances change and you are unable to attend an Event, you must contact Odyssey Entertainment Marketing by no later than 14 days prior to the commencement of the Event. A cancellation fee of \$25.00 will apply to cover costs incurred in relation to your registration. Should you cancel less than 14 days prior to the commencement of the Event, no refund will be payable.

### **Refund Processing**

Odyssey Entertainment Marketing will refund any fees paid to Odyssey Entertainment Marketing as a result of amending your registration and/or associated requirements, after taking into consideration the relevant cancellation policy, within 7 business days of receiving a refund request.

### **Credit card surcharges are non-refundable.**

Refunds will only be processed to the credit card or bank account of the individual, organization or institution from which the payment was received. Should payment have been via check you will be contacted to confirm your current mailing address, and a check will be mailed to you.

### **Event Cancellation or Postponement**

Should an Event be cancelled or postponed due to unforeseen circumstances, Odyssey Entertainment Marketing will endeavor to process a full refund within 90 days of such circumstances becoming known.

If you have any concerns or require clarification, please do not hesitate to contact us.